

**Safe
travels**

by

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PROTOCOL

Recommended security measures in St. Petersburg for organizations of the tourism industry

(agreed with WTTC)

- Compliance with the guidelines of the Russian Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing (here in after – Rospotrebnadzor) in its area of activity.
- Ensuring compliance with social distancing in public places at least 1.5 meters, including by applying signal marking.
- Ensuring the use, where possible, of contactless payment methods for services.
- Carrying out preventive disinfection in the premises in compliance with the relevant recommendations of the Rospotrebnadzor, taking into account the epidemiological situation.
- Installation of dispensers with antiseptic agents for treating hands in the halls near the entrance to the premises and in common areas, ensuring conditions for observing hand hygiene.
- Organization of ventilation and wet cleaning every 2 hours, as well as the use of a risk-based approach.
- Ensuring, if possible, the acquisition of personal protective equipment and antiseptic agents for hands by guests on the territory.
- Organization of the «input filter» with the mandatory conduct of thermometry in a non-contact way before the start of the change. Personnel are not allowed to work at a temperature of 37.0 or higher, or with the manifestation of acute respiratory viral infections.
- Provision of personnel with a stock of personal protective equipment (disposable or reusable masks with replaceable filters, gloves), disinfectant wipes, skin antiseptics for treating hands and disinfectants.
- In case of identified elevated body temperature, other signs of acute respiratory viral infections at guests or personnel, send a call to a specialized emergency ambulance team, facilitate the referral of the patient to medical organizations providing in-patient medical care.