



SAINT-PETERSBURG GOVERNMENT
SAINT-PETERSBURG COMMITTEE ON TOURISM DEVELOPMENT



Saint Petersburg
City
Tourist
Information
Bureau
www.ispb.info

Tourist safety guide SAINT PETERSBURG





Welcome to Saint Petersburg, one of the most beautiful cities in the world!

Saint Petersburg is an important economic, scientific, and cultural centre of Russia as well as a major transportation hub. The historical centre of the city is inscribed on the UNESCO World Heritage List.

Saint Petersburg is not only a city with a unique cultural image, but also a city of traditionally high culture. The Petersburg citizens are friendly and attentive to guests; they love their city and know its history.

CLIMATE

Humid and marine-like climate influenced by the Gulf of Finland and the Baltic Sea is typical for Saint Petersburg. The average summer temperature is +20°C, the average winter temperature is nearly -8° C. When travelling to Saint Petersburg, we recommend to take an umbrella in any season.

TIME ZONE

Local time zone is GMT +3. Daylight saving time is not used.

CURRENCY

Russian national currency is rouble. 1 rouble = 100 copecks. Shops only accept payments in roubles. Services and goods can be paid by non-cash payment facilities in most places.

There are a few simple rules to observe so that foreign guests could be sure of a pleasant and safe stay in Saint Petersburg. We suggest that you pay attention to the following recommendations:

- 1) To enter the territory of the Russian Federation foreign citizens are required to have a Russian visa. That is with the exception of the citizens of the states that have signed an agreement on visa-free regime with the Russian Federation.
- 2) According to the decree of the Government of Russian Federation cruise and ferry passengers may remain on the territory of St. Petersburg within 72 hours without a visa if they arrive in St. Petersburg on board of the ship as part of a tourist group.
- 3) When crossing the borders of the Russian Federation, a migration card is given to a foreign citizen. The migration card is to be filled out by a foreign citizen based on the documents that give them a right to enter and stay on the territory of the Russian Federation. The card consists of two parts: entry and exit. The entry part of a migration card is handed in when passing through border control. The exit part should be kept by a foreign citizen

during the whole period of his/her stay on the territory of the Russian Federation. It should be handed in to the official bodies of border control when leaving the Russian Federation. Keep the exit part of migration card along with passport and other documents that give a right to enter and stay on the territory of the Russian Federation. In case of an inadvertent damage or loss of the migration card while staying on the territory of the Russian Federation, a foreign citizen should immediately report it to the local office of the Federal Migration Service of Russia who will issue a duplicate of the migration card after checking the passport data of the applicant.

- 4) On arrival to the Russian Federation, a foreign citizen should register according to his/her temporary stay place. In hotels and hostels the registration procedure is carried out by the staff. If you are staying in an apartment for more than 7 working days, you should go through this procedure together with the apartment owner. The registration is confirmed by a tear-off card, issued by Federal Migration Service Directorate. Keep this document together with an identification document.
- 5) It is advisable to carry the copies of the documents and to keep the original documents in the hotel safe.
- 6) In case of theft or loss of the passport, inform the nearest police station immediately. Next you should contact the consulate general of your country.
- 7) Obey traffic regulations.
- 8) Do not leave your belongings unattended on excursions, in public eating places, museums, theatres, etc.
- 9) Be careful when using public transport. Keep the bag with documents and money in front of you. If you have a backpack, take it off before boarding the vehicle.
- 10) When you are in the metro, do not come close to the edge of the platform; keep to the right side of the escalator; lift trolley bags as you step on/off the escalator.
- 11) When you are on the open deck of a boat during sightseeing tours along rivers and canals, be careful not to get up from your seat to avoid injury and falling overboard.
- 12) Exchange currency only in the banks and special exchange offices. Do not change money from strangers.

- 13) Use the services of a cab only in case it has a taxi sign. Phone numbers of taxi companies are available at hotels. The employees in hotels, restaurants and cafes can help you make a call.

In case you need to apply to the police station, you can get advice at one of the offices and pavilions of Saint Petersburg City Tourist Information Bureau at the addresses given below.

Offices of Saint Petersburg City Tourist Information Bureau:

1. Saint Petersburg, Sadovaya ulitsa, 14/52
(metro stations "Gostiny Dvor", "Nevskiy Prospekt").
Telephone: +7 (812) 310-28-22.
Opening hours: Mon.-Sat.: 10.00-19.00.
2. Saint Petersburg, Sadovaya ulitsa, 37
(metro stations "Sadovaya", "Sennaya Ploshchad", "Spasskaya").
Telephone: +7 (812) 570-76-25.
Opening hours: Mon.-Sat.: 10.00-19.00.

Information pavilions of Saint Petersburg City Tourist Information Bureau:

- Rastrelli square (8.30-16.00, Mon.-Fr.);
- Palace square (10.00-19.00, daily);
- Airport "Pulkovo" (9.00-21.00, daily);
- Aleksandrovsky park (10.00-19.00, daily);
- St. Isaac's square (10.00-19.00, daily);
- Vosstaniya square (10.00-19.00, daily);
- Seaport "Marine Façade" (09.00-18.00, daily, May-September).

USEFUL PHONE NUMBERS:

Rescue service: 112

Tourist Helpline (24 hours):

8 (800) 30-30-555 — mobile phone

+7 (812) 30-30-555 — landline telephone

www.visit-petersburg.ru

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