Welcome to Saint Petersburg, one of the most beautiful cities in the world!

Saint Petersburg is an important economic, academic and cultural center of Russia, as well as a large transport hub. The city’s historical center is on the UNESCO World Heritage List.

Saint Petersburg is not only a city with unique cultural image, but also a city of traditionally high level of culture. Citizens of Saint Petersburg are welcoming and considerate toward guests; they love their city and know its history.

CLIMATE

Humid oceanic climate influenced by the Gulf of Finland and the Baltic Sea is typical for Saint Petersburg. The average summer temperature is +20°C, the average winter temperature is -8°C. We recommend you to take an umbrella along in all seasons because of the changeable Saint Petersburg weather.

TIME

The time zone in Saint Petersburg is GMT +3. There is no daylight saving.

CURRENCY

The Russian national currency is Russian rouble. 1 rouble = 100 kopecks. Shops accept payments only in roubles. Most restaurants, cafes and stores accept bank cards.
There are a few simple rules to observe so that foreign guests could be sure of a pleasant and safe stay in Saint Petersburg. We would like to point out the following recommendations:

1. To enter the territory of the Russian Federation foreign citizens are required to have a Russian visa. Citizens of the countries that signed visa waiver agreements with the Russian Federation are an exception.

2. Foreign citizens fill in the migration card themselves based on the documents granting the right to enter and stay on the territory of the Russian Federation. The Arrival part of the migration card is given away at passport control upon entrance to the Russian Federation. The Departure part must be kept by the foreign citizen for the whole duration of his/her stay on the territory of the Russian Federation and given away upon departure from the Russian Federation. Please keep the Departure part of the migration card with your passport and other papers granting the right to enter and stay on the territory of the Russian Federation.

Should the migration card be damaged or lost during the tourist’s stay on the territory of the Russian Federation, he/she must immediately inform the Directorate of the Federal Migration Service of Russia that will issue a duplicate of the migration card after the foreign citizen presents his/her passport.

3. Upon arrival to the Russian Federation, a foreign citizen must register depending on the place of their temporary stay. If you stay at a hotel or a hostel, the registration procedure is performed by its personnel. If you stay in an apartment hotel unit and the duration of your stay exceeds 7 working days, you must go through the registration process accompanied by the owner of the unit.

Registration is confirmed by a stub card issued by the Directorate of the Federal Migration Service of Russia. Please keep that paper along with your identification documents.

4. It is better to carry copies of the documents at all times and keep the original papers in a hotel safe.

5. Should your passport be stolen or lost, you must immediately notify the nearest police department and then contact your country’s consulate.

6. Follow the traffic rules.

7. Do not leave your things unattended during tours, in eating establishments, museums, theaters, etc.

8. Be careful using public transportation. Keep the bag with your documents and money in front of you. Take off your backpack before boarding public transport.

9. In the underground, do not come close to the edge of the platform, keep to the right on the escalators and lift your luggage when you step off the escalator.

10. When you are on an open deck of a motorboat during a tour around the rivers and canals, be careful and do not stand up from your seat to avoid injuries and falling overboard.

11. Exchange currency only in banks and special exchange offices. Do not exchange any currency with strangers.

12. Use taxi services only if the car has a taxi sign. There are phone numbers of taxi companies at all hotels. Employees of hotels, restaurants and cafes can help you order a taxi.
If you need to contact a police department, please consult one of the offices or pavilions of the Saint Petersburg City Tourist Information Bureau located at the addresses below.

Offices of the Saint Petersburg City Tourist Information Bureau:

1. Saint Petersburg, Sadovaya ul., 14/52
   (Gostiny Dvor, Nevsky Prospekt metro stations).
   Phone number: +7(812) 242-39-07 Office hours: Mo–Sa 10:00–19:00

2. Saint Petersburg, Sadovaya ul., 37
   (Sennaya Ploschad, Sadovaya, Spasskaya metro stations).
   Phone number: +7(812) 242-39-04 Office hours: Mo–Sa 10:00–19:00

   (Admiralteyskaya Nevsky Prospekt metro stations).
   Phone number: +7 (812) 417-22-16. Office hours: Mo–Fr 10:00–19:00

Information centers of the Saint Petersburg City Tourist Information Bureau:
- Ploschad Rastrelli (8:30–16:00 Mo–Fr, May–September);
- Dvortsovaya Ploschad (10:00–19:00 daily);
- Pulkovo Airport (9:00–20:00 daily);
- Outlet Village Pulkovo (10.00–19.00, Thu–Mon)
- Alexandrovsky Park (10:00–19:00 daily);
- Isaakievskaya Ploschad (10:00–19:00 daily);
- Ploschad Vosstanija (10:00–19:00 daily);
- The Marine Facade Seaport (09:00–18:00 daily, May–September).

Useful telephone numbers:

Rescue Service: 112 (for mobile phones)

Information service for tourists 24/7 Tourist Helpline
+7 800 30 30 555
112 (for mobile phones)
+7 812 30 30 555 (for landlines)

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